

Committee	Date	Classification	Report No.	Agenda Item No.
Health Scrutiny Panel	27 th Jan 2009	Unrestricted		
Report of: Tower Hamlets PCT Originating Officer(s): Jeremy Gardner		Title: Health Care for London- report on Consultation Ward(s) affected: All		

1. Summary

The NHS is required to consult on the proposals contained in Lord Darzi's plans for the future of health care in London. A joint committee of PCTs has been established to manage the consultation. This paper explains how the consultation will be conducted.

2. Recommendations

The Health Scrutiny Panel is asked to note the consultation process and to identify how it would wish to be included in the consultation.

LOCAL GOVERNMENT ACT, 2000 (SECTION 97)

LIST OF "BACKGROUND PAPERS" USED IN THE PREPARATION OF THIS REPORT

Background paper	Name and telephone number of and address where open to inspection
Scrutiny Review File held in Scrutiny Policy Team	Afazul Hoque 020 7364 4636

3. Background

Healthcare For London is a programme to modernise health services and improve the health of London's. The proposals have a strong emphasis on quality. Recognising that London is behind many major cities in terms of such measures as survival rates for a number of conditions and within the capital there are considerable health inequalities. There website which contains Lord Darzi's full report which is www.healthcareforlondon.nhs.uk. This london wide consultation focuses on two areas where significant improvement in quality of service and outcomes for patients can be achieved; these are stroke and trauma services (severe injury).

4. Concurrent Report of the Assistant Chief Executive (Legal Services)

5. Comments of the Chief Financial Officer

6. Equal Opportunity Implications

It is important that the consultation reaches all of our community including the under represented groups.

7. Anti-Poverty Implications

8. Sustainable Action for a Greener Environment

9. Risk Management Implications

Healthcare for London; improving stroke and major trauma services public consultation

Introduction

1. London Primary Care Trusts will be consulting on Healthcare for London proposals around acute stroke and major trauma services from January 30 to early May 2008. This is a 14-week consultation.
2. This is subject to agreement by the Joint Committee of PCTs (JCPCT) meetings on 21 and 27 January. The second of these meetings is in public and takes place at Dexter House, Royal Mint Street, EC3.

The consultation will look at where acute stroke and major trauma services could be delivered to provide better access to high-quality, specialist services for everyone in the capital. Clinical evidence suggests the changes would save many lives.

4. Consultation will be on:

Adult services for acute stroke care – the location and coverage of hyper-acute services and acute services in London

5. The stroke consultation will include configuration of specific hospital sites to provide equality of access to excellent acute stroke services for adults in London. While the consultation documentation will include information on rehabilitation, community care and prevention, these services are not being consulted upon.

Adult services for trauma care – the location and coverage of major trauma services in London

6. The major trauma consultation will cover the establishment of major trauma networks for the whole of London. These networks will comprise a major trauma centre linked with a number of trauma centres. Proposed major trauma centres will be identified and subject to this consultation.

Background to the consultation

7. A consultation based on a model of care proposed by Lord Ara Darzi took place from 30 November 2007 to 7 March 2008 across London.
8. Lord Darzi identified eight reasons why change is needed.
 - a. Need to improve Londoners' health
 - b. NHS not meeting Londoners' expectations
 - c. Big inequalities of care across the city
 - d. Hospital not always the answer
 - e. Need for more specialised care for some conditions
 - f. London should be at the cutting edge of healthcare
 - g. Workforce and buildings are not being used effectively
 - h. Need to demonstrate best use of taxpayers' money
9. The consultation involved a wide range of stakeholders in Tower Hamlets, including events organised by the PCT, by the Community Organisations Forum, and with stakeholders including

staff of Barts and The London NHS Trust, the East London Foundation Trust and a roadshow open meeting involving representatives of the local NHS organisations and local authority.

10. A number of workstreams have been developing proposals for change to improve health services, in particular around stroke, trauma, local hospitals, unscheduled care, polyclinics and diabetes. Further workstreams are being initiated around maternity care, children and young people, mental health and end of life care.
11. A JCPCT was responsible for overseeing the Healthcare for London consultation and in June 2008 made 19 decisions and agreed a range of recommendations to take forward the Healthcare for London vision.
12. Among those decisions were two relevant to the forthcoming consultation. The JCPCT agreed:
To develop some hospitals to provide more specialised care to treat the urgent care needs of patients suffering a stroke. About eight hospitals in London would provide 24/7 care of a quality not currently available in London. All stroke patients would be taken to one of these centres until their condition is stabilised. The number and location of these hospitals will be the subject of the new consultation.
To develop some hospitals to provide more specialised care to treat the urgent care needs of trauma (severe injury) patients - probably between three and six hospitals. The number and location of these hospitals will be the subject of the new consultation.
13. This consultation is provisionally entitled *Healthcare for London: Improving stroke and major trauma services*.

Managing the consultation

14. In order to facilitate this process a joint committee of PCTs has been established to agree the consultation process and a consultation document for *Healthcare for London: Improving stroke and major trauma services*. This is expected to be completed on 27 January.
15. A joint Overview and Scrutiny is being formed to oversee the consultation process and this is being supported by the majority of London OSCs, including that of Tower Hamlets council.
16. The Healthcare for London office will manage the London-wide elements of the consultation. This includes arranging and managing consultation meetings with London-wide or national bodies there will be presentations for bodies such as the Royal Colleges.
17. Mori-Ipsos will collect and analyse comments and prepare a report following the consultation. Also, they will provide a London-wide consultation freephone.
18. A new patient and public advisory group has been established to help inform Healthcare for London's work.
19. Healthcare for London received nearly 70 applications to join the group, and approximately 25 members were selected by an independent panel following recruitment events. Members are required to belong to their Local Involvement Networks (LINks), the new borough-based networks supporting health and social care. There will be further opportunities for individuals and organisations to join the group.
20. Healthcare for London's patient and public advisory group will contribute to the development of Healthcare for London by analysing plans, proposals and products, and suggesting improvements to the programme's work.
21. The first meeting of the group was held on 8 December. At this meeting, members:
 - heard about work done to date on stroke and major trauma;
 - provided suggestions on effective ways to engage with the public in the future.

22. The group is providing advice to Healthcare for London in the lead-up to the pan-London consultation on stroke and major trauma care.

Consultation plan

23. The consultation – objectives and principles

- We will be clear to participants where their comments will feed into:
- The Healthcare for London consultation on acute stroke service
- The Healthcare London proposals on trauma services
- Our consultation will aim to ensure:
- Stakeholders are informed about, and can influence, the proposal
- The consultation process on Healthcare for London proposals is timely and legal
- Communications will be appropriate to appropriate for diverse audiences
- Duplication in asking the same people questions on health care is reduced
- The resulting recommendations are supported by as many stakeholders as possible.
- The following messages will be appropriate for all:

Changes need to be made to improve health and deliver safe, accessible health care

24. The PCT will:

- ensure a full distribution of consultation materials within the borough
- assemble a panel of speakers to present the consultations
- develop a programme of local meetings, events and briefings, in conjunction with THINK (the Tower Hamlets Local Involvement Network) and Tower Hamlets Partnership, using Partnership meeting and other consultation structures where possible. These will include:
 - a. Events in each of the borough's four localities involving the public and stakeholders
 - b. THINK meeting for third sector
 - c. Meetings for staff in social care, PCT, BLT and East London Foundation trust
 - d. Meetings with organisations with particular interests in stroke or trauma, such as the Stroke Association, Restart, Headway East London and carers' groups
 - e. Events to engage under-represented groups, organised in conjunction with THINK
- Work with Barts and the London NHS Trust and East London Foundation Trust to ensure staff are able to make informed comments
- Organise an open meeting and roadshow allowing members of the public to attend, learn and talk about the proposals and to comment.
- ensure coverage of the issue within the local media, including local community media.

25. Healthcare for London consultation materials will include:

- A consultation document
- A summary document for local authorities, voluntary organisations
- A summary document for London NHS staff
- An easy-read document and material in the 15 most common languages, Braille, CD and take
- Media packs
- Newspaper and radio advertisements
- Roadshows
- Website